



**CENTRE LINK**

Coaching for Stress Free Environment

Programme for April/May 2018

## **INTRODUCTION TO CONFLICT MANAGEMENT**

### **GOALS:**

- To teach the office staff how to avoid conflicts with their colleagues and management
- To teach how to successfully work with colleagues by creating understanding of others
- To emphasise importance of good management and HR practices in preventing conflicts
- To teach how to resolve low level conflicts before they effect the company's efficiency and profitability

### **DURATION:**

Approx. 1 hr

### **TALK IS AIMED AT:**

Senior managers, Heads of HR, Office staff, Front line staff

### **LOCATION:**

Client's premises, within M25

### **OTHER INFORMATION:**

Minimum 5, maximum 10 attendees.

### **COST:**

£35.00 per person attending + travel costs  
(T&C apply – please enquire)

### **CONTACT DETAILS AND BOOKINGS:**

Alex Jovanovic, B.Ed, MASC  
coaching@centre-link.co.uk  
[www.coaching.centre-link.co.uk](http://www.coaching.centre-link.co.uk)

Centre Link Coaching, 33 Seward Road, London, W7 2JS

Voice: 0203 637 8303

Email: coaching@centre-link.co.uk ~ Web: [www.coaching.centre-link.co.uk](http://www.coaching.centre-link.co.uk)

